

Regarding the implementation of a single 3-digit (N11) suicide crisis contact number, it is imperative to preserve the immediacy of the response to the call. Interposing a further interchange between caller and crisis counselor is very detrimental to the effectiveness of maintaining a caller in the process of getting effective assistance by a qualified suicide crisis counselor. Whatever action is taken, it should utilize the existing National Suicide Prevention Lifeline to connect callers seamlessly with crisis counseling. Having an N11 crisis number is fine if it does not add delays to what is now provided for by the 800-273-8255 access number now available.